

RESPONSIBLE GAMING

Rush Street Gaming strongly supports and promotes responsible gaming practices at all of our properties. Our properties are committed to educating our team members and providing them with the information they need to inform guests of the resources available. All of our properties have established a set of policies and guidelines which deal with issues such as underage gambling, problem gambling, responsible marketing and serving alcohol responsibly.

While many are able to gamble responsibly, there is a small portion of the population who can develop a serious, sometimes uncontrollable gambling addiction. Below are the 10 warning signs.

- ✚ Inability to stop or reduce gambling
- ✚ Obsessive or compulsive thinking about gambling
- ✚ Continued gambling despite negative consequences: loss of job, relationship, or opportunities
- ✚ Increased tolerance; needing larger or more frequent wagers to experience the same “rush”
- ✚ Emotional symptoms of withdrawal when you stop or reduce gambling (irritation, restlessness)
- ✚ Needing to gamble to improve mood, escape problems, win back losses
- ✚ Breaking the law in order to get gambling money or recover gambling losses (stealing, fraud)
- ✚ Asking for financial assistance as a result of gambling
- ✚ Denial of a gambling problem or lying to friends or family about behavior
- ✚ Frequent changes of mood

Rush Street Gaming employs a number of approaches to promote responsible gaming including:

- ✚ Employee education & awareness
- ✚ Self-Exclusion policies
- ✚ Detailed written procedures to identify and manage these issues
- ✚ Advertise responsibly
- ✚ Serve alcoholic beverages responsibly
- ✚ Prevent underage activity and unattended minors

If you or someone you know has a gambling problem, please call the following 24-hour confidential national hotlines and/or websites:

National Council on Problem Gambling

National Problem Gambling Helpline 1-800-522-4700

or visit their website at <http://www.ncpgambling.org/help-treatment/help-by-state/>

Gamblers Anonymous

Hotline Number 1-855-2CALLGA (1-855-222-5542)

or visit their website at <http://www.gamblersanonymous.org/ga/hotlines>

Gam-Anon

Call 1-718-352-1671

or visit their website at <http://www.gam-anon.org>

If you wish to view a full copy of the AGA Code of Conduct for Responsible Gaming, log on to the AGA website at <http://www.americangaming.org>

Rush Street Gaming
properties and websites:

Rivers Casino

Des Plaines-Chicago, IL

<https://www.riverscasino.com/desplaines>

Rivers Casino & Resort

Schenectady, NY

<https://riverscasinoandresort.com/>

Rivers Casino

Pittsburgh, PA

<https://www.riverscasino.com/pittsburgh/>

SugarHouse Casino

Philadelphia, PA

<https://www.sugarhousecasino.com/>

Additional individual State resources:

ILLINOIS:

Illinois Gaming Board

<http://www.igb.illinois.gov/RiverboatSEP.aspx>

Call: 1-800-GAMBLER

NEW YORK:

New York State Gaming Commission

<https://www.gaming.ny.gov/gaming/index.php?ID=3>

Call: 1-877-8-HOPENY

TEXT: HOPENY (46t369)

PENNSYLVANIA:

Pennsylvania Gaming Control Board

<http://gamingcontrolboard.pa.gov/?p=66>

Call: 1-800-GAMBLER